



we clean air.



KEMPER services for maximum operational capability

www.kemper.eu

KEMPER®



We have your back!

Our service for you – your benefits

Throughout the ordering process of KEMPER extraction units, we are always at your side with advice and support. With comprehensive **services** before, during and after purchase, we work with you to ensure clean air in your working environment and guarantee your productivity. This starts with **personal consultation** and extends to **service** and **maintenance** up to **modernisation** of existing systems – even many years after purchase.



Personal consultation

In an initial personal consultation, we or our specialist dealers will work with you to analyse your **requirement for extraction technology**.



Installation & start-up

During the installation and start-up of your new extraction and filter solutions, **our installation staff** explain the functions and operation and also give advice on **care and maintenance**. From the design up to start-up: All from a single source.



Free extension of the warranty period

Just how pleasant it is to have warranty protection, often is not noticed until it is lacking. Consequently, for many of our extraction units* we offer – completely free of charge and with no obligation on your part – an **extension** of the legal **warranty period** from **12 to 24 months**. The scope of supply of your new extraction unit includes a registration card.

To obtain the warranty extension, simply register your new welding fumes extraction unit online.

- » Call up the link printed on the card
- » Log in and register your product
- » You will then automatically receive a confirmation together with the warranty certificate.



If you conclude a **KEMPER service contract**, the **warranty period** even increases to a total of **36 months**.

Extension for central suction and filter units

An extension of the warranty period is also possible for central suction and filter units. Simply conclude a **service contract**. Depending on the contract period, the warranty is **extended to 24 or 36 months**.



KEMPER service contract

KEMPER service contracts, which **can be terminated annually**, always safeguard you for the future. The exact form of the contract is tailored to your needs. We monitor the dates for the safety check and add you in good time to our nationwide service tours.

Your benefits:

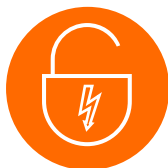
- » Full operational capability with full cost control
- » Minimisation of downtimes through early detection of potential disruptive factors as part of the regular inspections
- » Scheduling reliability and priority scheduling
- » No long-term commitment as it can be terminated annually

Important safety tests include:



The air systems safety check

The air systems safety check is an inspection prescribed annually for extraction units in Germany, which is specified by the liability insurance association in DGUV regulation 109-002 in point 3.7.2.



The electrical safety check

The electrical safety check is an annually prescribed inspection in Germany for mobile, plug-guided devices and is specified by the liability insurance association in DGUV regulation 3.



Filter change service

Your filter system only provides low extraction capacity? Then, often, it's time for a filter change. Benefit from our professional and fast filter change service that includes **the following:**

- » Supply of high-quality (KEMPER original) filter elements
- » Professional and quick replacement of the filters
- » Acceptance of the newly equipped filter system



Repair/maintenance service

We support you in the event of damage with a comprehensive **repair service**, so that the operability of your system remains guaranteed.



Air quality measurement

Clean air means not only higher **productivity of employees**, but also **lower running costs**. Have the air quality in your production hall measured as part of a assessment of potential.

You will find out:

- » Where are particularly high loads present?
- » How many fine dust particles are in your halls per cubic metre of air?
- » What costs can be reduced?
- » What measures can improve air quality and protect your employees in the event of high levels of pollution?



Spare parts service

Sustainability through **quality** and **continuity**. KEMPER keeps all wear and spare parts permanently in stock so there are no delivery bottlenecks or breakdowns in your production.

The following deliverability exists for spare parts for KEMPER extraction and filter solutions:

Filter units

7 years for spare and wear parts
10 years for filter inserts

Filter systems

10 years for spare and wear parts
15 years for filter inserts

If original parts are no longer available, e.g. due to technical progress, successor articles suitable for use in the units/systems will also be supplied or the unit/system will be retrofitted accordingly



Modernisation

Due to constant technical progress, after a certain period of time, we will recommend the **modernisation** of your suction and filter unit. Replace your old system with a new system that represents the current state of the art in **extraction and filter technology** in terms of technology, economy and health and contributes to **increased efficiency**.

Your additional benefits:

- » Reduction of operating costs
- » Guaranteed procurement of spare parts
- » Compliance with current legal requirements

>> Any questions or queries?



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